



# High-Speed Internet Access Service Agreement

## Account Information

NAME \_\_\_\_\_ Social Security or Driver's License # \_\_\_\_\_

BILLING ADDRESS \_\_\_\_\_ (City) (State) (Zip)

Physical Shipping Address \_\_\_\_\_ (Street Address) (City) (State) (Zip)  
(If different from billing address)

CONTACT NUMBERS \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ (Home/Office/Other) \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ (Cell)

## Service Selection and Current Rate Schedule

### SELECTED SERVICE PLAN (Monthly Charge)

- Value Pak - \$39.95 (Speeds up to 512 kbps download / 256 kbps upload)
- Select Pak - \$59.95 (Speeds up to 1.0 Mbps download / 512 kbps upload)
- Pro Pak - \$69.95 (Speeds up to 3.0 Mbps download / 768 kbps upload)

Static IP Required?  Yes  No

### INSTALLATION CHARGE - \$299.00

- One Time Payment
- 3-Month Payment Plan

USER & E-MAIL ID \_\_\_\_\_@hctc.net      PASSWORD \_\_\_\_\_

Your **ID** must contain 3-12 alphanumeric characters (A-Z, 0-9) with a minimum of one alphabet (lower case, only). Your **PASSWORD** (6-8 characters) must contain ONE capital letter, ONE number, and ONE special character.

NOTE: All radio equipment remains property of HCTC and will be removed upon termination of service.

(30-day money back guarantee)

### OPTIONAL SERVICES (Monthly Charge)

- SecureIT Plus  
*Contact Business Office for current pricing.*

### OPTIONAL EQUIPMENT (One-Time Charge)

- Wireless Router (b/g/n)  
*Contact Business Office for current pricing.*

Customer Name (please print)

Customer Signature

### (FOR OFFICE USE ONLY)

DATE \_\_\_/\_\_\_/\_\_\_      SERVICE ORDER # \_\_\_\_\_      BILLING NUMBER \_\_\_\_\_ - \_\_\_\_\_

HILL COUNTRY TELEPHONE COOPERATIVE, INC.  
 HILL COUNTRY TELECOMMUNICATIONS, LLC  
 P. O. Drawer D • Ingram, Texas 78025 • www.hctc.net  
 830-367-5333 • 800-292-5457 • Fax 830-367-5993  
 Internet Support: 1-888-638-4282