

BUSINESS - CLEC COMMUNITIES - MASON, KERRVILLE, FREDERICKSBURG AND JUNCTION

| | FIBER | FIBER | FIBER | FIBER |
|---|-----------|-----------|-----------|-----------|
| Plans: | 20M/20M | 50M/50M | 100M/100M | 300M/300M |
| Monthly Charge - | | | | |
| Small/Medium Business: | | | | |
| A la Carte | | | | |
| Mason, Kerrville, Fredericksburg & Junction | - | \$ 119.95 | \$ 129.95 | \$ 219.95 |
| Mason, Kerrville, Fredericksburg & Junction (Grandfathered) | \$ 119.95 | \$ 129.95 | \$ 219.95 | - |
| Fredericksburg 290E | \$ 149.95 | \$ 159.95 | \$ 249.95 | - |
| Included In Bundle | YES | YES | YES | YES |
| Bundle Price: | | | | |
| Mason, Kerrville, Fredericksburg & Junction | - | \$ 119.95 | \$ 129.95 | \$ 219.95 |
| Mason, Kerrville, Fredericksburg & Junction (Grandfathered) | \$ 119.95 | \$ 129.95 | \$ 219.95 | - |
| Fredericksburg 290E | \$ 149.95 | \$ 159.95 | \$ 249.95 | - |

OTHER TERMS AND CHARGES

| | | | | |
|--|-----------|-----------|-----------|-----------|
| Charges for Additional Data | NO | NO | NO | NO |
| HCTC Issued Modem/ONT Required | YES | YES | YES | YES |
| Other Monthly Fees: | | | | |
| Emails (10 included w/service) - charge per add'l 10 | \$ 10.00 | \$ 10.00 | \$ 10.00 | \$ 10.00 |
| Static IPs: | | | | |
| Small/Med. Business (1 included w/service) - charge per ea. additional | \$ 10.00 | \$ 10.00 | \$ 10.00 | \$ 10.00 |
| Other Non Recurring Charges: | | | | |
| Battery Back Up (1 included with service) | YES | YES | YES | YES |
| Early Termination - BASED ON TERMS OF CONTRACT | YES | YES | YES | YES |
| Installation Charge (Small/Medium Business): | | | | |
| 1 YEAR - Mason, Kerrville, Fredericksburg & Junction | \$ 399.00 | \$ 399.00 | \$ 399.00 | \$ 399.00 |
| Fredericksburg 290E | \$ 499.00 | \$ 499.00 | \$ 499.00 | \$ 499.00 |
| 3 YEAR - Mason, Kerrville, Fredericksburg & Junction | \$ 199.00 | \$ 199.00 | \$ 199.00 | \$ 199.00 |
| Fredericksburg 290E | \$ 299.00 | \$ 299.00 | \$ 299.00 | \$ 299.00 |
| 5 YEAR - Mason, Kerrville, Fredericksburg & Junction | No Charge | No Charge | No Charge | No Charge |
| Fredericksburg 290E | \$ 199.00 | \$ 199.00 | \$ 199.00 | - |
| Government Taxes and Other Government-Related Fees May Apply: | | | | |
| Varies by Location | YES | YES | YES | YES |
| Performance: | | | | |
| Typical speed downstream | 20 Mbps | 50 Mbps | 100 Mbps | 300 Mbps |
| Typical speed upstream | 20 Mbps | 50 Mbps | 100 Mbps | 300 Mbps |
| Typical latency (RTT) | 2 ms | 2 ms | 2 ms | 2 ms |
| Typical packet loss | 0% | 0% | 0% | 0% |

Network Management:

Application-specific network management practices?
Subscriber-triggered network management practices?

[Network Management Policy](#)

Other Information

[Privacy Policy](#)

Complaints or Inquiries

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Email: busofc@hctc.net

HILL COUNTRY TELECOMMUNICATIONS, LLC (HCTC)

BROADBAND DISCLOSURE

RESIDENTIAL - CLEC COMMUNITIES - MASON, KERRVILLE, FREDERICKSBURG AND JUNCTION

| | FIBER 20M/10M | FIBER 30M/10M | FIBER 50M/50M | FIBER 100M/100M | FIBER 1G/1G |
|--|------------------|------------------|------------------|--------------------|----------------|
| Plans: | | | | | |
| Monthly Charge - Residential: | | | | | |
| A la Carte - | | | | | |
| Mason, Kerrville, Fredericksburg & Junction | \$ 49.95 | | \$ 59.95 | \$ 99.95 | \$ 199.95 |
| Mason (Grandfathered) | | \$ 45.00 | | | |
| Bundle Price: | | | | | |
| Junction Rural - Internet/Telephone/Long Distance | - | - | \$ 159.95 | \$ 249.95 | - |
| Mason - Internet/Telephone (Grandfathered) | - | \$ 60.00 | - | - | - |
| Mason - Internet/Telephone/Long Distance (Grandfathered) | - | \$ 75.00 | - | - | - |

OTHER TERMS AND CHARGES

| | | | | | |
|--|-----------|-----------|-----------|-----------|-----------|
| Charges for Additional Data | NO | NO | NO | NO | NO |
| HCTC Issued Modem/ONT Required | YES | YES | YES | YES | YES |
| RESIDENTIAL: | | | | | |
| Emails - per email (optional) | \$ 3.00 | \$ 3.00 | \$ 3.00 | \$ 3.00 | \$ 3.00 |
| Secure IT (optional) | - | - | - | - | - |
| Static IP - (optional) | - | - | - | - | - |
| Auto Pay & Paperless Billing (credit) | \$ (4.95) | - | \$ (4.95) | \$ (4.95) | \$ (4.95) |
| HCTC Router Maintenance Options: 2YR Term | YES | - | YES | YES | YES |
| ONT/Router Maintenance & Inside Wire Maintenance | \$ 4.95 | - | \$ 4.95 | \$ 4.95 | \$ 4.95 |
| ONT Router Lease & Inside Wire Maintenance | \$ 6.95 | - | \$ 6.95 | \$ 6.95 | \$ 6.95 |
| ONT/Router Lease & Inside Wire Maintenance w/Technology Services Platinum Package | \$ 9.95 | - | \$ 9.95 | \$ 9.95 | \$ 9.95 |
| Other Non Recurring Charges: | | | | | |
| Battery Back up | \$ 75.00 | \$ 75.00 | \$ 75.00 | Included | Included |
| Early Termination | \$ 99.00 | \$ 99.00 | \$ 99.00 | \$ 99.00 | \$ 99.00 |
| Equipment Charge (Billed if ONT is NOT returned) | \$ 275.00 | \$ 275.00 | \$ 275.00 | \$ 275.00 | \$ 275.00 |
| Standard Installation Charge | \$ 99.00 | \$ 99.00 | \$ 99.00 | \$ 99.00 | \$ 99.00 |

Performance:

| | | | | | |
|--------------------------|---------|---------|---------|----------|----------|
| Typical speed downstream | 20 Mbps | 30 Mbps | 50 Mbps | 100 Mbps | 750 Mbps |
| Typical speed upstream | 10 Mbps | 10 Mbps | 50 Mbps | 100 Mbps | 750 Mbps |
| Typical latency (RTT) | 2 ms | 2 ms | 2 ms | 2 ms | 2 ms |
| Typical packet loss | 0% | 0% | 0% | 0% | 0% |

Network Management:

Application-specific network management practices?
Subscriber-triggered network management practices?

