

## **BUSINESS SYSTEMS TECHNICIAN (Ingram TX)**

Services supported in addition to business systems include a range of special services, such as PRIs and wireless deployments. With respect to premise activities, technicians will install and maintain small, medium and potentially larger size business systems, but may also be involved in a wide variety of CPE and equipment installations.

Technicians require a wide range of skills. Since business activity will not necessarily consume all of this technician's time, assigned responsibilities may include traditional Outside Plant activities encompassing splicing and maintaining copper and fiber outside plant, performing cable locations, some corrective maintenance of batteries, rectifiers, and IP access equipment (CALIX) at concentrator locations, installation and maintenance of drop and premise wiring and demarcation points, fault location, testing and trouble analysis.

### **Experience / Requirements / Education:**

The successful candidate must demonstrate specific experience in the installation and maintenance of customer premise legacy and IP based multi-line business systems. The candidate should possess strong analytical and problem-solving skills and be proficient in the use of personal computers and/or maintenance terminals, GUI interfaces, the standard Microsoft Office Suite, and various types of test equipment. You must have a valid Texas driver's license and good driving record.

Positive interpersonal skills are important. The selected candidate must be able to work independently, solve problems, and work well with people.

### **Education**

High school diploma or equivalent plus five years of experience Associate or Bachelor's Degree is highly desirable. Equivalent qualifications may be demonstrated through documentation of specific industry training or experience.

### **Company Benefits Package**

Health insurance, 401(k) plan, retirement plan, vacation and sick leave, life insurance, and short and long-term disability.

### **Job Location**

Ingram, Texas

### **Salary Range and Work Hours**

Competitive salary commensurate with experience  
40 Hours Per Week

### **Deadline**

This position may be filled at any time.

### **NO PHONE CALLS PLEASE**

[Click here to download an application.](#)

Submit application and resume to the attention of Human Resources.

**Mail:** HCTC, P. O. Box 768, Ingram, TX 78025

**Hand-Deliver:** 220 Carolyn Street, Ingram, Texas

**FAX:** 830-367-5994

**Email:** [personnel@hctc.net](mailto:personnel@hctc.net)

