

SUPERVISOR – CENTRALIZED OPERATIONS (Ingram TX)

Supervises all plant services centralized operations functions including identification and assignment of plant facilities for broadband internet and voice services; dispatch functions for service installs, disconnects and trouble tickets; and, coordination of all 9-1-1 activities. Performing at a responsible supervisory level, essential job functions include prioritizing and distributing assignments; reviewing orders and scheduling work activities; compiling data for and generating reports for filing with the FCC and State PUC; demonstrating proper safety and work procedures to subordinates to ensure efficient and safe completion of their assignments; compiling information for reports, budgets, goals and objectives; performing routine inspections of work in progress and upon completion; recording and reporting work progress; maintaining records; and responding to routine complaints or inquiries by correcting problems or investigating the nature of complaints and responding verbally or in writing. The work is primarily performed independently. Requires extensive knowledge of Outside Plant standards (copper and PON, aerial and buried), network switch platforms and formats, and network devices and pair gain devices.

Experience / Requirements / Education:

The successful candidate must demonstrate knowledge of telecommunications plant operations and terminology, with extensive knowledge of Outside Plant standards (copper and PON, aerial and buried), network switch platforms and formats, and network devices and pair gain devices. Positive interpersonal skills are important. The selected candidate must be able to work independently, solve problems, and work well with people. Attention to detail in a fast-paced work environment a must.

Associate or Bachelor's Degree highly desirable, plus three to five years of telecommunications plant operations experience. Equivalent qualifications may be demonstrated through documentation of specific industry training or experience.

Company Benefits Package

Health insurance, 401(k) plan, retirement plan, vacation and sick leave, life insurance, and short and long-term disability.

Job Location

Ingram, Texas

Salary Range and Work Hours

Competitive salary commensurate with experience
40 Hours Per Week

Deadline

This position may be filled at any time.

NO PHONE CALLS PLEASE

[Click here to download an application.](#)

Submit application and resume to the attention of Human Resources.

Mail: HCTC, P. O. Box 768, Ingram, TX 78025

Hand-Deliver: 220 Carolyn Street, Ingram, Texas

FAX: 830-367-5994

Email: personnel@hctc.net

