

OUTSIDE PLANT TECHNICIAN (Comfort TX)

Perform skilled technical duties relating to the installation and maintenance of telecommunications outside plant facilities and services. Install, maintain and service customer premise equipment (CPE). Perform maintenance and provisioning activities regarding access network electronics, rectifiers, batteries, and OSP electronics cabinets.

ON-CALL ROTATION (providing afterhours and weekend support as needed and other support activities as required)

Essential Job Functions:

Install and maintain services on the telephone / broadband distribution network from the Main Distribution Frame (MDF) or Access Line Concentrator / Digital Services Access Multiplexer (DSLAM) to customer premise. Perform all wiring, testing, activation and maintenance activities required for POTS, XDSL and Networking services. Install and maintain CPE local area networks (LAN) and WiFi networks, including DSL routers and premise Hubs. Install and maintain network interface devices (NID) and Optical Network Terminals (ONT). Perform skilled troubleshooting on both copper and fiber optic cable to the demarcation point and beyond including CPE. Perform tests, provision, and replace access equipment, batteries, rectifiers, other to maintain service at concentrator locations. Operate aerial lift equipped (bucket) company vehicle. Climb poles where vehicle access is unavailable or impractical to the work operation. Utilize face-to-face customer contact to promote / sell Company Services

Experience / Requirements / Education:

High school diploma or equivalent plus five years of experience in Telephony or Networking Installation and Repair. A+ and Net+ certification highly attractive. Basic knowledge of electricity, fiber optic theory, telephone, xDSL and Network installation and maintenance required. Knowledge of industry related test equipment and locating equipment required. Ability to install and troubleshoot CPE devices related to telephone, broadband and internal networks. Ability to operate a computer and use various software programs. Must be a team player, personable, professional, using tact and diplomacy. Must possess excellent verbal and written skills with ability to represent Cooperative to its membership. Must be able to work in a fast-paced environment with demonstrated ability to multi-task. Must have a valid Class A Texas Commercial Driver's License (or ability to acquire within six months from date of hire). Pole Climbing Certification required (or ability to attain within six months from date of hire).

Selected applicant will be required to pass pre-employment background check, motor vehicle check and drug test (including drug and alcohol verification from previous employers for the last 3 years).

Company Benefits Package

Health insurance, 401(k) plan, retirement plan, vacation and sick leave, life insurance, and short and long-term disability.

Job Location

Comfort, Texas

Salary Range and Work Hours

Competitive salary commensurate with experience

40 Hours Per Week

ON-CALL ROTATION (providing afterhours and weekend support as needed and other support activities as required)

Deadline

This position may be filled at any time.

NO PHONE CALLS PLEASE

[Click here to download an application.](#)

Submit application and resume to the attention of Human Resources.

Mail: HCTC, P. O. Box 768, Ingram, TX 78025

Hand-Deliver: 220 Carolyn Street, Ingram, Texas

FAX: 830-367-5994

Email: personnel@hctc.net

